

APPLICATION FOR WATER AND WASTEWATER SERVICE



City of Grover Beach

154 South 8th Street
Grover Beach, CA 93433
Phone: (805) 473-4550
Fax: (805) 473-4556

www.groverbeach.org
cityhall@groverbeach.org

Tenant Deposit: \$249.00

Set-up Fee: \$106.00

Owner:
Tenant:
Agent:

Service Address:

Date service is requested to begin: (Date cannot be on a weekend or holiday.)

Continuing Service Agreement\* Yes No \*Please see back of form for information

Applicant's Name:

Mailing Address:

Home Telephone: Work Telephone:

Cellular Telephone: E-Mail:

Driver's License: Last 4 of Social Security #:

Employer: Occupation:

Employer's Address:

Co-Applicant's Name:

Mailing Address:

Home Telephone : Work Telephone:

Cellular Telephone: E-Mail Address:

Driver's License: Last 4 of Social Security #:

Employer: Occupation:

Employer's Address:

Emergency Contact Person: Telephone:

Address:

By signing below, I / we agree that I/we am responsible for payment of any and all fees and charges generated for water and sewer service to the above property. I/we understand that if this property is rented out, I/we am financially responsible for the water service as long as it is under my name. I / we agree to make a refundable security deposit as specified by City resolution, to pay a set-up fee, and to abide by all regulations pertaining to the provision of water and wastewater services by the City.

Signature of Applicant: Date:

Signature of Co-Applicant: Date:

Receipt Number:

Account Number:

## FREQUENTLY ASKED QUESTIONS

### 1. What are the water usage rates?

Tier	Use	Single-Family	Landscape	All Other
1	0-10 units	2.84/unit	6.40/Unit	6.16/Unit
2	11-22 units	5.87/unit		
3	> 22 units	8.47/unit		

1 unit equals 748 gallons.

### 2. How can I start or cancel service?

- To **start** service, visit [www.groverbeach.org](http://www.groverbeach.org), click the “Departments” tab, click “Administrative Services” tab, then click “Utility Services.” Complete the application and submit it via mail, fax, or in person.
- To **cancel** service, complete the service cancellation request form on our website and email or fax it to us. The form can also be completed at City Hall and submitted in person. Please note service cancellations cannot be on a weekend or Holiday.

### 3. How can I pay my water bill?

- Cash: pay at City Hall at 154 South 8<sup>th</sup> Street, Grover Beach
- Check or Money Order: Mail or drop in drop box at City Hall.
- Credit/Debit Cards: Visit [www.groverbeach.org](http://www.groverbeach.org) and click the box that says “Online Bill Pay”. Credit cards are also accepted in person at City Hall.
- AutoPay Program (payment is automatically deducted from your bank account): Customer must complete an “Automatic Bill Payment Authorization Form” (available at [groverbeach.org](http://groverbeach.org)).
- Through your personal online banking system.

### 4. Continuing Service Agreement

- By checking yes to enroll in a continuing service agreement, you are accepting the financial responsibility of the water/sewer bill any time a tenant moves out of your rental property. When a tenant cancels their water account, service will be transferred back to your name until a new tenant applies. A fee of \$30 is charged each time the account is transferred back into the owner’s name.

### 5. How do I make changes to my account?

- Please email our office at [cityhall@groverbeach.org](mailto:cityhall@groverbeach.org) to make changes to your account.