



# City of Grover Beach

## DEPARTMENT OF PUBLIC WORKS

### STAGE 3 WATER SHORTAGE - - WATER CONSUMPTION PENALTY WAIVER REQUEST FORM

The following information must be completed by the Account Holder. Please submit only **AFTER** a penalty has been incurred.

Account Holder name: \_\_\_\_\_ Water Account #: \_\_\_\_\_

Address of property: \_\_\_\_\_ Phone # (\_\_\_\_) \_\_\_\_\_

Property Type:  Single Family Residence  Multi-Family (#units: \_\_\_\_\_)  Commercial

Occupancy Type:  Owner Occupied  Tenant Occupied Total # of Residents: \_\_\_\_\_

Vacation Home Average # of Days Occupied Per Month: \_\_\_\_\_

#### WATER CONSERVATION EFFORTS -----

Are ALL toilet fixtures installed in the residence low flow?  Yes  No If yes, # gallons per flush? \_\_\_\_\_

Are low flow aerators installed on ALL faucets/showerheads?  Yes  No

Are you utilizing a water efficient clothes washer?  Yes  No  N/A

Are you utilizing a water efficient automatic dish washer?  Yes  No  N/A

How much lawn is being watered on your property? \_\_\_\_\_ Square Feet

Are you utilizing a smart irrigation controller & sensor on your irrigation clock?  Yes  No

What other steps have you taken to reduce your water usage?:

Waivers will NOT be considered to accounts without evidence of water conservation efforts. Please provide any additional information that would be helpful in determining if you are eligible for a waiver of the penalty. You may attach additional sheets if necessary:

I hereby certify that under penalty of perjury the information provided within this application is correct.

Signed: \_\_\_\_\_ Date submitted: \_\_\_\_\_

#### FOR CITY USE ONLY

Current Water Consumption:

Previous Year's Water Consumption:

Adequate evidence of conservation efforts received  Additional Information Required: \_\_\_\_\_

Request APPROVED - - Term of Waiver (exp. date): \_\_\_\_\_  Request DENIED

Reviewed by: \_\_\_\_\_ Date: \_\_\_\_\_



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### Water Consumption Penalty Waiver Request Frequently Asked Questions

The following are answers to some commonly asked questions regarding the Water Consumption Penalty Waiver Request process.

**I know I am not going to meet the required 10% reduction on my next water bill. Can I pre-apply for a waiver now?**

No. Waiver requests will be accepted and reviewed only AFTER a penalty has been incurred on your water account. Note: penalties must be paid in full PRIOR to submitting a waiver request form.

**Where do I submit the Water Consumption Penalty Waiver Request form?**

Request forms must be submitted in person OR by mail to: City of Grover Beach, Attn: Water Conservation Specialist, 154 South 8<sup>th</sup> Street, Grover Beach, CA 93433

**Is there a deadline to submit a waiver request?**

Yes. To receive a waiver for the current billing cycle a Water Consumption Waiver Request form must be received within 30 days of receiving your bill. Request for waivers received after the 30 day period may not be considered.

**When will I know if my waiver request has been approved?**

In most cases, Water Consumption Penalty Waiver Requests will be reviewed within 10 working days of being received. You will receive a copy of your form back in the mail indicating whether your request was approved and if approved, the duration of the waiver.

**If my waiver request is denied, will I have the opportunity to appeal the decision?**

No. There is no appeal process for denial of the waiver. However, if you are notified that additional information is required in order to make a determination, you will be allowed 10 days to provide the requested information.

**If my waiver request is approved, how will I receive reimbursement of the penalty amount paid?**

The waived penalty will become a CREDIT on your water account and applied to future bills.

**Additional questions:**

If you have additional questions, please email our office at [publicworks@grover.org](mailto:publicworks@grover.org) or you may call the Water Conservation Specialist directly at 805-473-4529.